TERMS OF SERVICE AGREEMENT

Last Modified: June 6, 2025

1. DEFINITIONS

"Agreement" means these Terms of Service.

"Services" means any products, services, content, features, technologies, or functionalities provided by Dedisystems, LLC.

"User," "you," or "your" refers to the individual or entity accessing or using the Services.

"We," "us," "our," or "Company" refers to Dedisystems, LLC.

2. ACCEPTANCE AND MODIFICATION

- 2.1. By accessing or using our Services, you expressly acknowledge and agree to be bound by this Agreement.
- 2.2. We reserve the right to modify this Agreement at any time, with or without prior notice. Changes become effective immediately upon posting to our website. Your continued use of our Services following any modifications constitutes acceptance of those changes.
- 2.3. It is your responsibility to review this Agreement periodically. If you do not agree to any modifications, you must immediately cease using our Services.

3. ELIGIBILITY

- 3.1. By using our Services, you represent and warrant that you:
- a) Are at least 18 years of age, or at least 13 years old with verifiable parental/legal guardian consent;
- b) Have the legal capacity to enter into binding contracts;
- c) Are not prohibited from using the Services under applicable laws;
- d) Are not subject to economic sanctions, trade restrictions, or similar legal constraints.
- e) Will provide accurate, current, and complete information as required for service delivery.
- 3.2. We reserve the right to terminate or suspend access to any person or entity at our sole discretion, with or without cause.

4. SERVICE TERMS

4.1. Service Availability

- a) We strive to maintain 99.9% uptime but do not guarantee uninterrupted service.
- b) We reserve the right to modify, suspend, or discontinue any aspect of our Services at any time.
- c) Scheduled maintenance will be announced, when possible, but emergency maintenance may occur without notice.

4.2. Resource Usage

- a) Services are provided on a fair use basis.
- b) We reserve the right to suspend services that negatively impact system performance.
- c) Resource limits are enforced at our discretion.

4.3. Prohibited Activities Users shall not:

- a) Violate any applicable laws or regulations
- b) Infringe upon intellectual property rights
- c) Distribute malicious code
- d) Conduct network attacks or security scans
- e) Send spam or unsolicited communications
- f) Attempt unauthorized access to systems
- g) Store or transmit illegal content

h) Reselling services without written authorization

5. PAYMENT AND BILLING

- 5.1. Fees and Payments
- a) All fees are due in advance of service delivery
- b) Prices may change with 30 days notice
- c) All payments are non-refundable unless explicitly stated
- d) Taxes are the responsibility of the user
- 5.2. Refunds
- a) 72-hour money-back guarantee on eligible services
- b) Excludes add-ons, dedicated servers, and custom solutions
- c) No refunds after service renewal
- d) No refunds for policy violations

6. TERMINATION

- 6.1. We may terminate or suspend your access immediately, without prior notice or liability, for any reason, including:
- a) Breach of Agreement
- b) Non-payment
- c) Fraudulent activity
- d) System abuse
- e) Legal requirements
- 6.2. Upon termination:
- a) All rights granted under this Agreement cease immediately
- b) We may delete your data without liability
- c) Outstanding payments become immediately due

7. LIABILITY AND INDEMNIFICATION

7.1. Limitation of Liability

- a) We are not liable for indirect, consequential, or incidental damages
- b) Our total liability shall not exceed the amounts paid for services in the previous 12 months
- c) We are not liable for data loss or service interruptions
- d) We make no warranties beyond those expressly stated

7.2. Indemnification

You agree to indemnify, defend, and hold harmless Dedisystems, LLC, its officers, directors, employees, agents, and third parties from: a) Claims arising from your use of Services

- b) Violations of this Agreement
- c) Violations of third-party rights
- d) Damages, costs, or expenses including reasonable attorneys' fees

8. DATA PROTECTION AND SECURITY

8.1. Data Responsibility

- a) You retain ownership of your content
- b) You are responsible for maintaining backups
- c) We may access data for service maintenance
- d) We follow industry-standard security practices

8.2. Security Obligations You must:

- a) Maintain confidentiality of account credentials
- b) Report unauthorized access immediately

- c) Implement reasonable security measures
- d) Comply with security policies and procedures

9. DISPUTE RESOLUTION

9.1. Governing Law

This Agreement is governed by the laws of [State], United States, without regard to conflicts of law principles.

9.2. Arbitration

Any dispute shall be resolved through binding arbitration in accordance with the American Arbitration Association

10. SEVERABILITY

If any provision of this Agreement is found invalid or unenforceable, the remaining provisions shall remain in full effect.

11. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between you and Dedisystems, LLC regarding the Services, superseding any prior agreements.

12. CONTACT INFORMATION

Legal notices must be sent to: Dedisystems, LLC

30 N Gould St Ste R, Sheridan, WY 82801 USA support@dedisystems.com

By using our Services, you acknowledge that you have read, understood, and agree to be bound by this Agreement.